

KS/SB/60

PRIVILEGES AND PROCEDURES COMMITTEE

(19th Meeting)

(Business conducted by electronic mail)14th January 2019**PART A (Non-Exempt)**

All members were present with the exception of Deputy S.M. Wickenden of St. Helier and Deputy M.R. Le Hegarat of St. Helier, from whom apologies had been received.

Deputy R. Labey of St. Helier, Chairman
 Connétable A.S. Crowcroft of St. Helier
 Connétable C. H. Taylor of St. John
 Deputy J.M. Maçon of St. Saviour
 Deputy C.S. Alves of St. Helier

In attendance -

L.M. Hart, Deputy Greffier of the States
 K.L. Slack, Clerk to the Privileges and Procedures Committee

Note: The Minutes of this meeting comprise Part A only.

Complaints Board:
 complaint by Mrs. X against the Health and Community Services Department regarding the way in which her complaint was processed.
 1386/2/1/9(17)

A1. The Committee received a report of the States of Jersey Complaints Board in connexion with a complaint by Mrs. X against the Health and Community Services Department regarding the way in which her complaint was processed.

The Committee recalled that, in accordance with Article 9(9) of the Administrative Decisions (Review) (Jersey) Law 1982, it was required to present the report to the States in the Reports series and that the Minister for Health and Social Services would have 2 months in which to respond to the findings of the Board.

The Committee accordingly approved the report for presentation to the States and instructed the Committee Clerk to take the necessary action.